

Terms and conditions of the extended warranty applicable to the AD battery

The extended 24-month warranty established hereby shall take effect as soon as the standard 36-month warranty expires (hereinafter referred to as the Extended Warranty). Both the standard 36-month and extended 24-month AD battery warranties are provided by UAB AD Baltic, Ukmergės g. 284, 06115 Vilnius, Lithuania AD Baltic reserves the right not to honour the warranty if the following warranty conditions and/or instructions for using the device are violated. The Extended Warranty is only valid for individuals who purchase an AD passenger car battery for personal, non-commercial use.

Warranty void:

The extended AD battery warranty shall not be valid and shall not be given in all cases set out in this section.

1. If the AD battery is used in the following vehicles:

- Taxis
- Vehicles used for ridesharing services
- Motorcycles
- Snowmobiles
- Special service vehicles
- Lorries
- Agricultural machinery
- Boats

2. The battery was used or stored in a manner not in accordance with the instructions included with the AD battery purchased;

3. The vehicle's electrical equipment does not work properly or does not meet the following requirements:

a) Maximum leakage current of 0.01 A; b) Charging voltage between 13.8 V and 14.6 V.

4. The vehicle was left with the car alarm on for more than 10 days (an activated alarm will discharge the battery in an idle car in 5-10 days);

5. The battery was used without a DC charger or generator;

6. The battery housing or other elements are broken or otherwise mechanically damaged;

7. The battery was not used in accordance with the manufacturer's recommendations;

8. The warranty does not apply to frozen batteries (a discharged battery can freeze at -10°C);

9. The warranty does not apply to fully discharged batteries or ones with a voltage below 10.5 V and electrolyte density below 1.10 kg/l; The battery was filled with something other than distilled water;

10. The warranty is void if damage occurs after purchasing the battery, if it falls or gets hit, or during transportation where the device is transported by the customer;

11. The battery exploded;

12. The battery was used without being securely attached; The battery wore out due to intense or improper use and maintenance (signs: disintegration of the active mass, black or brown electrolyte);

13. Irreversible formation of lead sulphate due to prolonged discharge (signs: white crystals on the battery plates);

14. Electrolyte has turned brown or evaporated because the charging voltage is too high;

15. Additional audio, video, communication, cargo lifting or other equipment not installed by the vehicle manufacturer are being used (The warranty is subject to the written confirmation of the manufacturer and installer of the additional equipment that all necessary modifications have been made to the vehicle, such as installation of a more powerful generator, wiring, additional relays, etc., specifying the type and features of the battery necessary for the reliable operation of this equipment).

16. Defects due to natural disasters (lightning, flood, earthquake, fires), improper operating conditions, or intentional damage or negligence on the part of the user,

17. The faulty AD battery was repaired by an unauthorised repair shop employee/person.

18. The device was intentionally damaged or destroyed.

Other warranty terms

In the event of a claim, the vehicle in which the defective battery was installed must be brought in for technical inspection of the electrical equipment. If the cause of the unsatisfactory performance of the battery cannot be immediately determined, the battery must be left with the seller for 10 working days in order to identify the defect and report the findings. The seller is not obliged to provide a temporary replacement battery. The warranty battery shall be replaced by another battery of the same or a similar type and the remaining unused warranty period shall be transferred thereto (Resolution No 1496 of 27 November 1995 of the Government of the Republic of Lithuania, and Amendment No 787 of 1 July 1996).

Conclusions on the quality of the battery of vehicle manufacturers, car repair shops, stores and other bodies not related to the sale of this battery do not oblige the seller to immediately replace the battery with a new one. During the warranty period, the seller shall only carry out maintenance and inspection of the battery free of charge when a factory defect is recognised and the battery is replaced; in other cases, the buyer shall pay for the services in accordance with the price list in force at the time. The cost of shipping the battery and vehicle to and from the warranty service point shall be borne by the buyer. The seller assumes no liability for material damage caused to the buyer by the defective battery (e.g. missing a plane, transporting the vehicle to the place of repair, calling emergency services, not delivering cargo on time, etc.). Detection and repair of battery defects caused by the fault of the buyer through failure to follow the battery or vehicle operating instructions shall void the warranty. After informing the buyer of the conclusions of the after-sales service, the seller shall hold the battery free of charge for one week. A fee of EUR 0.29 may be charged for every day thereafter. If the battery is not collected within 30 days, it may be disposed of and not returned. In the event of any claim, the receipt, the warranty passport and the extended warranty certificate must be presented.

Returns

In using the warranty, the defective AD battery must be returned to the same store/repair shop where it was purchased. Delivery/collection costs are the responsibility of the AD battery buyer. When delivering a battery for warranty repair, the buyer must present the warranty passport (with the AD battery warranty code), as well as the extended warranty certificate and the receipt or other proof of purchase.

Information can be found here:

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